



Privacy Policy

Effective Date: September 16, 2021

This Privacy Policy describes how Sail Aweigh LLC. ("Sail Aweigh," "we" or "us") may collect information about you through your interactions with us in our programs, seminars, personal training, or on our websites (collectively, the "Services"). By using the Services, you agree to the terms of this Privacy Policy. If you have any questions or concerns about this Privacy Policy, or about the way your information is collected and used, please call us at (760) 650-6901.

We may change this Privacy Policy. The "Effective Date" legend at the top of this page indicates when this Privacy Policy was last revised. Any changes will become effective when we post the revised Privacy Policy on the Services. Your use of the Services following these changes means that you accept the revised Privacy Policy.

Who May Use the Services

We do not knowingly collect personal information online from any person we know to be under the age of 13 and instruct users under 13 not to send us any information to or through the online Services. The online Services are designed for users from, and are controlled and operated by us from, the United States. By using the Services, you consent to the transfer of your information to the United States or storage of your information in the United States, which may have different data protection rules than those of your country.

The Personal Information We Collect

We want you to understand how personal information you provide to us is collected and used. Personal information is any information that we can use to identify, locate, or contact you. We may collect and store your personal information when you provide it to us or to our services. Some examples of personal information we collect and when we collect it include: when you register for our Courses or use our website, when you indicate that you are interested in receiving information about our products or services, such as e-mail alerts, newsletters, and

other notifications transaction information about how you interact with us such as purchase history, when you make returns or exchanges, request an e-receipt, or have your order delivered to your home your interactions with our website, and other online services how you use our sites, search terms, pages you visit on your computer or mobile device information, when you request that merchandise be sent to you or others we store billing and shipping information, and we will store information about your orders for order tracking and status retrieval purposes when you purchase an item from us, we will collect your financial information, such as your credit or debit card information, to process the payment precise location information if you provide it to us general location information from your browser or device, which we use for internal purposes only. If you choose not to provide your personal information to us, we may not be able to provide you with requested products, services, or information. If you submit any personal information relating to other people in connection with the Services, you represent that you have the authority to do so and to permit us to use the information in accordance with this Privacy Policy.

Use and Disclosure of Personal Information

We use your personal information to respond to your requests, such as to fulfill your order, contact you with information about your order, send you email alerts, send you newsletters, and to provide you with related customer service. We may use your information to send administrative information to you, including order management, billing and communicate with you. We may use and disclose personal information to investigate security breaches or otherwise cooperate with authorities pursuant to a legal matter. We may use and disclose information that does not personally identify you for any purpose, except to the extent limited by applicable law. If we are required to treat such information as personal information under applicable law, then we may use it for all the purposes for which we use and disclose personal information. We may combine information that does not personally identify you with personal information. If we do, we will treat the combined information as personal information if it is combined.

Security

We seek to use reasonable physical, technical, and administrative safeguards to protect personal information within our organization. Unfortunately, no data transmission or storage system can be guaranteed to be 100% secure. If you have reason to believe that your interaction with us is no longer secure (for example, if you feel that the security of your information provided to us has been compromised), please immediately contact us in accordance with the "Contact Information" section below. You are responsible for maintaining the confidentiality of your Services access information and password and for restricting access to your device, and you agree to accept responsibility for all activities that occur under your password.

Telephone and Text

By providing your residential or wireless phone to Sail Aweigh, your consent to receive calls or texts on your wireless device is not a condition of any purchase.

Fraudulent Sites, Spam & Phishing

Sail Aweigh is a register trademark of Sail Aweigh LLC; all rights reserved. Please be aware that there may be fraudulent websites that illegally use Sail Aweigh® logos, and other aspects of the Sail Aweigh brand. Sail Aweigh is in no way associated with any fraudulent websites. These sites may circulate their presence on the internet via spam email, or through fraudulent phishing practices. These sites have not been authorized by Sail Aweigh to use our name and we work aggressively to identify their source and have them shut down. If you are in receipt of this type of spam email, to help protect your privacy you should avoid replying to it or forwarding it to other people.

Your Choices and Access

You can take yourself off our email list for information and promotional offers at any time by using the “Contact Us” section of our website. You can request the removal or modification of the personal information you have provided to us by sending an email to the appropriate area under Contact US. For your protection, we may only implement requests with respect to the personal information associated with the particular email address that you use to send us your request, and we may need to verify your identity and obtain information on the context in which you provided your personal information before implementing your request. We will try to accommodate your request as soon as reasonably practicable.

Please note that we may need to retain certain information for recordkeeping purposes and/or to complete any transactions that you began prior to requesting such change or deletion. There may also be residual information that will remain within our databases and other records, which will not be removed. If you are a minor, you may remove or request removal of any content or information you post on our site. To request removal of content or information you have posted to our site, please Contact Us. Removal or requests for removal of content or information that has been posted to our website does not ensure complete or comprehensive removal.

Your Responsibility

By utilizing our website, you agree that it is your responsibility to: Authorize, monitor, and control access to your computer or mobile device.

Your California Privacy Rights California Consumer Privacy Act (CCPA)

This section applies to any California residents about whom we have collected personal information from any source, including through your use of our Website(s), by buying our products or services, or by communicating with us electronically, in paper correspondence, or in person (collectively, "you"). For purposes of this section, "personal information" means information that identifies, relates to, describes, is reasonably capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular California consumer/resident or household. Personal information does not include publicly available information or information that has been de-identified.

What Information We Collect

We may collect the following categories of personal information about you: Identifiers, which may include real name and alias; postal address; unique personal identifier; online identifiers as detailed below; Internet Protocol ("IP") address; email address; telephone number; card number; MAC address; and/or other similar identifiers; Information relating to Internet activity, date/time stamp; Other personal information not listed above and described in California Civil Code § 1798.80(e), which may include signature; physical characteristics or description; and/or bank account number credit card number, debit card number, and other financial or health information.

What We Do With Your Information

We may collect or use personal information from you for the following purposes:

- Internal analytics
- Audit, compliance, policy, procedures, or regulation
- Billing, payment, and fulfillment
- Customer claims and fraud investigation and prevention
- Customer communications
- Financial reporting and accounting
- Website optimization and maintenance
- Systems and data security

Sources of Collected Information

We may collect personal information from the following categories of sources: Our customers, and prospective customers, including via purchasing goods and services, our Websites, telephone, text message, postal mail, social media, forums, message boards, chatbots, or other means.

Who We Share Information With

We do not sell personal information or otherwise provide personal information to third parties, other than service providers receiving information to perform services for us on our behalf. We may share your personal information with Affiliates (e.g., US Sailing or American Sailing Association).

Your Privacy Rights

If you are a California resident, subject to applicable law, you have the following rights under California law with respect to your personal information.

Right to Know. You have the right to request what personal information we collect, use, disclose, and/or sell, as applicable.

Right to Delete. You have the right to request the deletion of your personal information that is collected or maintained by us.

Right to Non-Discrimination. We may not discriminate against you because you have exercised any of the privacy rights described above. You may also authorize someone to exercise the above rights on your behalf. Documentation will need to be provided that reflects that you have requested an authorized agent to make a request on your behalf. This may include a Power of Attorney document or other signed document. If we have collected information on your minor child, you may exercise the above rights on behalf of your minor child. We must be able to reasonably verify your identity and authority to exercise these rights before fulfilling a request. There are also various exclusions and exceptions that apply to these rights under applicable laws. So that we can verify your identity when you make a request, provide certain personal information via webform or over the phone.